



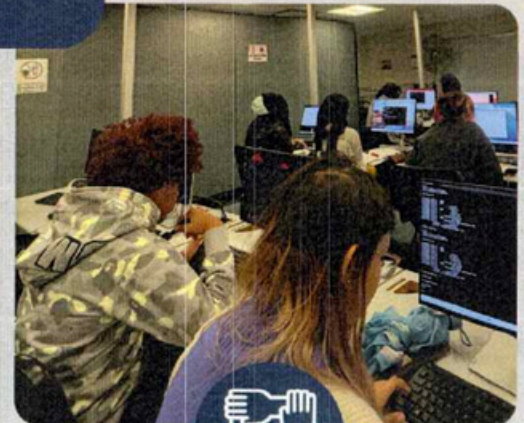
IT Support Specialist

Interested in a career in IT?

Apply today for The Door's Advance & Earn IT Support Specialist Program! Level up your future with this **FREE, PAID, 3-month training** experience taught by expert instructors from City Tech Community College. Build real career skills, earn while you learn, and take the next step toward a high-demand tech career.

What you'll learn:

- ✓ Properly and safely diagnose
- ✓ Explore basics of networking and security forensics
- ✓ Install, configure, and maintain PCs, mobile devices and software
- ✓ Scripting, Virtualization, Desktop Imaging and Deployment



Eligibility Requirements

- Must be between ages 18-24 years old
- Must be a New York City Resident
- Have a High School Diploma or GED
- Not attending school or working
- Be legally authorized to work in the U.S
- Selective Service Registered, Male Born Applicants 18+
- Must be available Monday - Friday from 10am - 4pm



Program Benefits

COMP TIA A+ Certification

- 250-Hour Paid Training
- Incentives for Milestones
- Transportation Provided



Support Services Offered

- 1-on-1 Case Management
- Job Readiness Workshops
- Tutoring Services
- Job Placement Assistance
- Vocational Support
- Access to The Door's:
(Mental Health, Housing, Benefits, Legal, Immigration, ACCESS-VR, and Medical Services)

For more Information

Jeremy Nunez, Director of Outreach and Recruitment

jnunez@door.org

www.door.org

Program Begins

February 2026

Scan or visit link to apply

<https://forms.office.com/r/HJfDuNZteF>



The Door's mission is to empower young people to reach their potential by providing comprehensive youth development services in a diverse and caring environment.

The Door is an Equal Opportunity Employer/Program. Auxiliary aids and services are available upon request to individuals with disabilities. TTY: New York Telecommunications Relays (800) 662 - 1220 (TTY) and (800) 421-1220 (Voice)



Advance and Earn IT Program

Fact Sheet

About Us

The Door's IT Support Specialist Program, in partnership with City Tech Community College, empowers young adults in New York City with the technical skills and certifications needed for careers in the IT industry. Located at our Bronx Youth Center, the program offers hands-on training, mentorship, and supportive services to guide participants toward obtaining industry-recognized credentials. Graduates leave equipped to pursue well-paying, stable positions in technology support, networking, and related fields.

Eligibility Requirements

- Must be ages 18–24 years old
- Have a High School Diploma or GED
- Must have US work authorization
- Must be a resident of NYC
- Not working or in school
- Can commit to Monday–Friday, 10am–4pm, schedule for a 20-week program
- Has a desire to work in Information Technology Sector

Program Logistics

Recruitment / Enrollment Period

Fall Cohort

May - August

Spring Cohort

October - January

Program Start and End Period

Fall Cohort

September - January

Spring Cohort

February - June

Program Supports

- 1 on 1 Case management services
- Job placement services
- Goal planning
- Tutoring services
- In-house support services (housing, benefits, medical & mental health, legal)

Point Person

Jeremy Nunez, Director of Outreach and Recruitment
Jnunez@door.org
(929) 240-1664

Program Benefits

- 3-week work readiness workshops
- Job-ready resume & cover letter
- Paid incentives for milestone completion
- Metro cards provided
- 250-hour paid Stipend (\$18/hour at approx. 25 hours/week)

Certifications

- COMP TIA A+

Enrollment Process

- **Sign Up** – Complete the Interest Form & become a Door Member.
- **Pre-Screening** – We'll call to check your eligibility.
- **Submit Documents** – Gather and provide the required paperwork.
- **Intake Session** – Attend a one-day intake to complete paperwork and take the TABE Math/Reading assessment (9th-grade level required).
- **Interview** – Meet with a program staff to assess program alignment and readiness
- **Program Application** – Fill out the DYCD application and attend a mandatory info session.
- **Get Excited!** – You're one step closer to launching your IT career!

Interest Form & Link

<https://forms.office.com/r/HJfDuNZteF>

